

Document No.	MGT-POL-01	Revision No:	1	Date of Issue	16.06.2026
Prepared By:	QMR	Reviewed By:	CEO	Approved By:	CEO

## Quality Policy

The Management of **Marine Partners Monaco SAM** recognizes Quality as a fundamental element in ensuring Customer Satisfaction and the sustainable success of the organization.

**Marine Partners Monaco S.A.M.** operates a Quality Management System (QMS) that meets the requirements of ISO 9001 and is committed to **continual improvement, ethical leadership, and long-term resilience.**

### Top Management affirms its full commitment to:

- **Integrity and Ethical Leadership** – acting as role models of fairness, transparency, and accountability and fostering a strong quality culture across the organisation.
- **Customer Focus** – Understanding and consistently meeting customer requirements and striving to enhance customer satisfaction, ensuring that customer needs and expectations are clearly understood, met, and where possible, exceeded to enhance customer satisfaction.
- **Quality Policy and Objectives** – Establishing, implementing, and maintaining a Quality Policy and measurable Quality Objectives that are aligned with the company's strategic direction and context.
- **Engagement of People and Interested Parties** – working with employees and all other relevant interested parties to identify their needs, manage risks and opportunities, and maintain open communication and responsible behaviour at all levels.
- **Sustainability, Climate Awareness, and Digital Reliability** – Considering environmental and climate-related factors, and safeguarding the integrity of digital processes and data.
- **Supply-Chain Resilience** – Collaborating with partners and suppliers to ensure reliable and adaptable operations.
- **Compliance and Continual Improvement** – Fulfilling contractual, statutory, and regulatory requirements and regularly reviewing objectives to drive continual improvement.
- **Resource Provision** – Providing the necessary resources, including personnel, infrastructure, training and work environment, to support the effective operation and continual improvement of the QMS.
- **Leadership and Communication** – Promoting a culture of quality and leadership at all levels of the organization by ensuring clear communication, engagement, and understanding of quality roles and responsibilities.
- **Risk-Based Thinking** – Promoting the use of risk-based thinking to identify and address potential issues and opportunities that could impact the QMS and customer satisfaction.
- **Performance Evaluation** – Regularly reviewing QMS performance, including customer feedback and internal audit results, to ensure its continuity, suitability, adequacy, and effectiveness.

### Planning and implementation

The CEO and Top Management provide the resources, guidance, and visible leadership necessary to:

- Objectives align with our strategic direction, customer expectations, ethical commitments, and sustainability considerations.
- Responsibilities, resources, and timelines are clearly defined and supported across the organisation.
- Performance, customer feedback, and context (including climate and digital factors) are regularly reviewed to strengthen resilience and continual improvement.

### Leadership and Commitment

- Embed ethical behaviour, quality culture, and customer focus into daily operations.
- Ensure this policy is communicated, understood, and acted upon by all personnel and interested parties.
- Review the policy at regular intervals for continuing suitability, adequacy, and alignment with our evolving context and customer requirements.

### Communication channels

Document No.	<b>MGT-POL-01</b>	Revision No:	<b>1</b>	Date of Issue	<b>16.06.2026</b>
Prepared By:	QMR	Reviewed By:	CEO	Approved By:	CEO

Management ensures that the Quality Policy is communicated, understood, implemented, and maintained throughout the organization and is made available to all relevant interested parties through the Company's Quality Management System, website and other appropriate channels.

Date: 16.06.2026

Gildo Pastor Center - 7, Rue du Gabian  
**MARINE PARTNERS**  
**MONACO**  
Signature: **Marcello PICA**  
President and Founder